

# Case Study

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**Legal and Company Secretary  
Leading Insurance Corporation, Malaysia**

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**“Uploading files to BoardPAC makes the corporate secretary team’s life easier.”**

The leading insurance company is one of Asia’s most dominant Insurance organizations with a presence in over 50 countries globally. They are a wholly owned subsidiary of one of the largest general insurance groups in the world. Being an organization employing a staff of more than 40000 across the world, it is one of the chief international non-life insurance groups with an A+ Stable credit rating.



# Board challenges that needed change

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Board books had to be printed, compiled, and distributed manually before each board meeting. This involved printing, binding, material distribution costs, extensive use of labor, and loss of time. The process also left the company with heavy and risky paper trails. A Legal and Company Secretary at the company shared the frustrations of many company secretaries prior to the switch to BoardPAC.

“Manpower was needed for binding and time spent. It wasn’t environmentally friendly as board papers would be shredded after the meeting.” She often heard from her board members and their concerns around security of the board papers before the implementation of BoardPAC. “If Board Members did choose to keep the board papers, there were storage issues for them due to the sensitivity.” The difficulties surrounding the paper-based board meeting process prompted the company to digitize its board meetings.

**“If Board Members did choose to keep the board papers, there were storage issues for them due to the sensitivity in our manual process.”**

## Paperless with a secure and efficient solution

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After rigorous assessment of the board portal market, the organization selected BoardPAC, the number one user-friendly, highly secure, and innovative solution to streamline their board meetings in 2015.

The company secretary stated, “We decided to install BoardPAC because of the ease and peace of mind the portal provides to have board papers shared with board members. It is easier for the corporate secretary team to upload the document without having to print which is a huge environmentally friendly approach.”

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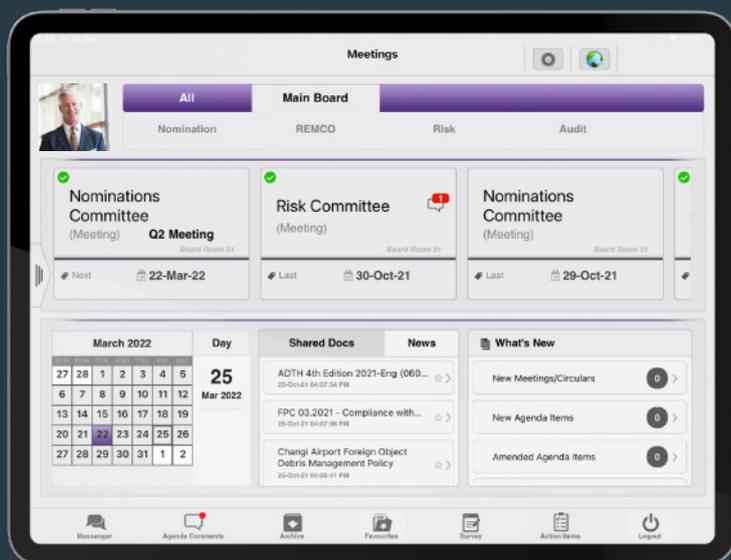
# Better board meetings

Having successfully transitioned to BoardPAC, the organisation has been able to re-imagine their pre, during and post board meeting processes for maximum simplification, efficiency, and productivity.

The company secretary described how impactful BoardPAC has been in the scaling of their company growth. "BoardPAC has influenced the company's cost and process efficiency by maintaining stringent security and confidentiality of our sensitive information. It has made our work a lot more convenient and efficient. All of these contribute to the reasons why we picked BoardPAC."

**"Cost efficiency, process efficiency, security, confidentiality, and convenience, all contribute to the reasons why we picked BoardPAC."**

## About BoardPAC



BoardPAC is the leading provider of Digital Board Meeting Automation, recognized for driving simple, secure, sustainable, and experiential communications for Board and Executive members. BoardPAC serves a host of Forbes Global 2000 companies across the world, with over 50,000 users across 40 countries. With its 9 Global Offices, BoardPAC is a globally award-winning company that is recognized as Asia's best place to work by the global ranking entity Great Places to Work.

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